

Quality Policy

Vision:

To be a modern leading international company Providing unique infrastructure product solutions and services to the Energy and ICT sectors through passionate staff, committed to success with a reward program for innovated ideas.

Mission:

To consistently strive in reaching our vision:

- Passionate leaders that are serious about success.
- Analysing our international competitors, staying ahead of the game.
- Transforming our people from talkers to makers, through participation in decision making.
- Create a platform for "out of the box thinking" and reward staff for innovative ideas.
- Systematically implement 1st world systems and processes with the sole objective of exceeding the expectations of our customers.

Our Company:

Averge Technologies (PTY) Ltd is a leading turnkey solutions provider in the Network Optimisation, DC Power Systems, Energy, Telecommunications and Specialised fields.

We distribute a wide range of products which include electrical equipment, live work equipment, lithium batteries, power packs solar products, DC Power products, lightning protection equipment, surge protection solutions, telecommunications products (fibre cable + accessories)

Our Commitment

The top management of Averge Technologies is committed to the safety and health of its employees, contractors, and visitors. It is also committed to supplying products of superior quality to ensure customer satisfaction while ensuring that its activities do not negatively impact the environment.

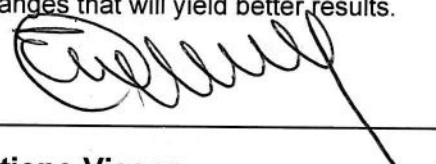
Directors:
E.D.W Visser, J.S. Gouws, D.R.Theron, T.B. Sefolo, D. Grobberlaar

Our Approach:

- Providing quality services to all our customers
- Focusing on our customers needs and developing services which will exceed their expectations.
- Setting and reviewing quality objectives in line with strategic directions.
- Satisfying applicable requirements at each stage of service planning, creation and provision.
- Establishing policies, programmes and practices to reduce risk and conduct business activities in an effective manner, while meeting statutory and regulatory requirements
- The continuous improvement of all its process in quality management system
- Improving the service offering to its customers through management and improvement of communication and process
- Meeting the customers needs and ensuring it remains focused through training and assessment of our employees skill, and provision of appropriate resources
- Reviewing the performance and effectiveness of its system through robust management review and internal audit process

Improvement:

This policy shall be reviewed annually to ensure is still relevant and in line with all Quality and company objectives. Averge Technologies shall also promote continual improvement on the Quality system by implementing effective processes and system changes that will yield better results.



Etienne Visser

MD- Averge Technologies

03/04/2023

