



Gauteng Head Office

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Validity Policy

Quotes are valid for a period of 30 days from the quote date.

Disclaimer

We appreciate your business. Please send your payment within the designated due date of this document, as per our agreed on Terms and Services. Please note quoted prices are subject to ROE, once invoiced, prices are fixed. Beware of scams: We will never change our bank account details via email or invoice. An o • cial bank confirmation letter will be sent to you in the case of an account change. Averge does not accept cash, cheques or ATM deposits.

Returns Policy

Please contact returns@averge.co.za to initiate the return process. No returned stock will be accepted without being authorised by Averge Technologies (Pty) Ltd. The Return Authorization (RA) number will be required upon physical return. Goods must be returned in a good condition with the original invoice or delivery note and in the original packaging. No cash refunds will be given, account credit only.

Any cut to measure or special-order items which have been customized to customer order will not be accepted for refund, exchange or account credit. Correct supplied and invoiced goods will only be accepted for return within 14 working days of purchase and will be subjected to a 15% handling fee. We reserve the right to send goods for technical evaluation prior to refund, exchange, or repair of the goods. For further details on our returns policy, kindly request our full returns procedure.

Warranty Terms & Conditions

Please refer to the individual item warranty terms and conditions.

NB: Lead Acid (AGM & Gel) batteries require 48-72 hours of uninterrupted charging after each discharge.

Please request the warranty terms and conditions.











